

Oster WhatsApp Group Guidelines & Policy

At Oster, we value open communication, kindness, and respect. Our WhatsApp class groups are designed to help families stay connected, informed, and engaged with school activities. To ensure these groups remain positive and productive, we ask all parents to follow the guidelines below:

General Guidelines

- Maintain friendly and respectful conversation at all times.
- Use the group primarily for school- and class-related updates, questions, and reminders.
- Avoid negative or personal comments about students, parents, teachers, or staff.
- Do not mention specific students' names when discussing concerns or issues. If there is a concern about a student, please address it privately with the teacher and/or the student's parents rather than discussing it publicly in the group.

Escalation Process

If an issue arises:

1. Classroom concerns should be directed to the teacher.
2. School or administrative matters should be directed to the school office.

What HSC Will Do

- Post these guidelines as reminders to all parents.
- Support Room Parents if escalation is needed.
- Respect that WhatsApp groups belong to parents; HSC is not here to "police" conversations but to ensure a positive environment.

Our Commitment

We recognize that no policy is perfect, but by working together with teachers, Room Parents, and families, we can create a positive, supportive community for everyone. HSC respects parents' rights to communicate freely while reminding all families of the importance of kindness, respect, and following the proper process when concerns arise.